



Request for Proposals (RFP) 2019-001
 Cameron County Regional Mobility Authority
 Bank Depository Services
 QUESTIONS AND RESPONSES
 January 7, 2020

	Question(s)	CCRMA Response
1	Would you provide the RFP 2019-001 Main Document in word format?	Word document has been uploaded as requested
2	Would CCRMA provide the last 2 months of Account Analysis Statements?	Statements have been uploaded as requested with certain information restricted. Also this analysis does not include 2 other operating accounts in which we have with the same depository.
3	How many employees does CCRMA have, and how often is payroll processed? Are employees currently on Direct Deposit?	Currently CCRMA has 20 employees and payroll is processed bi-weekly. Direct Deposit is required from all employees. CCRMA currently uses ACH services offered by the current depository to process payroll ACH deposits.
4	How are merchant services payments processed? Who is your current credit card processor? What software version is CCRMA currently utilizing?	CCRMA uses EPX for credit card payments through its toll back office vendor. CCRMA has a customized tolling software for its back office solution.
5	Would CCRMA provide the last two months of Merchant Services Statements?	Statements have been uploaded as requested.